

The Friends and Family Test

Service Report: Jul 2026

Service

All Departments

Star Rating



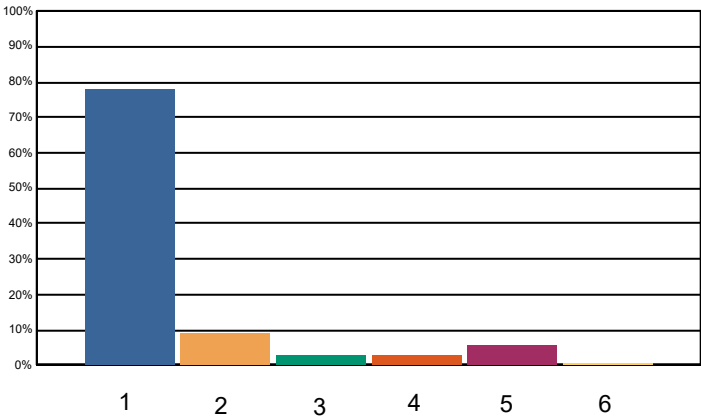
Positive

87.19%

Negative

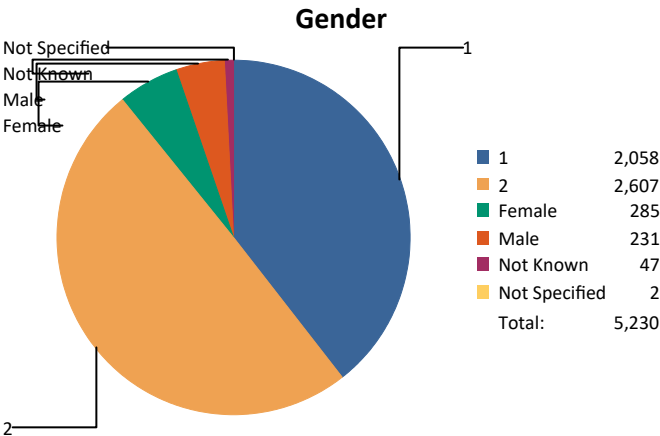
8.94%

Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,015	77.83%
2 - Good	483	9.36%
3 - Neither good nor poor	155	3.00%
4 - Poor	163	3.16%
5 - Very poor	298	5.78%
6 - Don't know	45	0.87%

Breakdown



Total Responses

5159